

# **MATEO QUETGLAS**

Age: 22

Nationality: Argentine / Italian Passport

Phone Number: +54 3462533739 Email: matyquetglas@hotmail.com

### **PROFESSIONAL PROFILE**

Young Argentine with an Italian passport, highly motivated and eager to work during the winter season in Europe. Experienced in ski rental, hospitality, kitchen support, cleaning, administration, and international customer service.

Recognized for adaptability, fast learning and teamwork in multicultural and high-demand environments. Passionate about skiing, traveling and connecting with people from different cultures. Outside of work, I enjoy traveling, music, sports, gastronomy, and spending quality time with family and friends.

### **WORK EXPERIENCE**

### 2024 - Winter | Ski Rental Assistant

Cumbre Rental Ski & Outdoor – Ushuaia, Argentina

- Assisted national and international clients with ski and snowboard rentals.
- Equipment fitting, maintenance and stock supervision.
- Solved issues to ensure client safety and satisfaction.
- Worked in a fast-paced, high-demand winter environment.

# 2024 – Present | Junior Administrative Assistant

ZCO SAS – Argentina

- Communication with clients and suppliers.
- Handled calls, emails, schedules and documentation.
- Data entry, invoicing and filing.
- Provided support to sales and management teams with reports and meetings.

# 2023 - 2024 | Kitchen Hand / Kitchen Assistant

Cecil Hotel - Gold Coast, Australia

- Supported chefs with basic food preparation and cooking.
- Washing utensils, maintaining order and cleanliness in the kitchen.
- Assisted during peak hours to keep service running smoothly.
- Ensured compliance with hygiene and food safety standards.

# 2021 – Present | Property Management & Customer Service

Airbnb - Argentina

- Welcomed international guests and managed reservations.
- Coordinated logistics and ensured smooth check-in/check-out.
- Resolved issues to guarantee positive guest experiences.
- Supervised cleaning and organization in rental apartments.

### **EDUCATION**

### **Bachelor's Degree in Business Administration**

Catholic University of Argentina (UCA) – 2021 – present (expected completion soon)

#### **SKILLS**

- Teamwork and collaboration in multicultural environments
- Adaptability and fast learner
- Effective communication with customers and colleagues
- Flexible with schedules and multi-tasking abilities
- Problem solving under pressure
- · Strong work ethic and commitment

## **LANGUAGES**

- Spanish: Native
- English: Advanced

## **AVAILABILITY**

Available for the entire winter season, with flexibility to work in different areas (rental, hospitality, cleaning, customer service).