



# SIMONE INDEO

## HOSPITALITY TEACHER

MORE THAN 10 YEARS OF EXPERIENCE IN THE INTERNATIONAL TOURISM FIELD

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### RELEVANT SKILLS

- Excellent leadership, management and motivational skills
- Effective interpersonal & excellent communication skills
- Polyglotte
- Adaptability
- Empathy and patience
- Active Listening
- Disciplined
- Methodical

### LANGUAGES

ITALIAN	NATIVE
ENGLISH	PROFICIENT
FRENCH	FLUENT
SPANISH	FLUENT

### WORK EXPERIENCE

#### Barman and Waiter (summer season)

Hotel Forte Cappellini \*\*\*\*\* - Sardinia - Italy (1996)  
Hotel Flamingo\*\*\*\*\* - Sardinia Italy (1997)  
Hotel Luci del Faro\*\*\* - Sardinia Italy (1998)  
Military base of Decimomannu - Sardinia - Italy (1999)  
Bar Evergreen - Sardinia - Italy (2000)  
Discoteca Aquarium - Sardinia - Italy (2001 - 2002)  
Hotel Sequoia Lodge\*\*\*\*\* - Marne la Vallée- France (2003)  
Waterfront Lodge\*\*\* - Brighthouse - UK (2004)  
East Quay Restaurant - Sidney - AUS (2007)

- mise en place and maintain a tidy dining area
- responsible for assembling and disassembling breakfast buffets
- serve food and drinks
- prepare alcohol or non-alcohol beverages for bar and restaurant patrons
- preparation of IBA cocktails

#### Bar and Restaurant Manager

Hotel Chanteloup\*\*\* - Marne la Vallée - France (2005/2006)

- greet and meet customers and show them to their table
- give out menus and take orders for food and drinks
- make sure customers are happy with their meals and handle any complaints
- managing bar and restaurant inventory
- stay guest focused and nurture an excellent guest experience

#### Receptionist

Hotel Nevada\*\*\*\*\* - Tignes- France (2008/2012)

- welcome all guests and assist them with check-in and check-out
- respond to all guest questions and requests
- answer and forward phone calls
- manage guest bookings and reservations.
- keep a tidy and orderly workspace

### EDUCATION HISTORY



#### Diploma of Hospitality and Tourism

Institution: D. A. Azuni, Pula, Italy

Year of Graduation: 1999